

Photo Requirements.

Ordering: For your convenience Twilight Scents has provided two easy ways in which you can order your picture blanket.

Order On Line, simply click the order on line button on the picture blanket page and follow the easy directions. At the end of the ordering process you will be asked to upload your photographs to our server, it's just like emailing a photo to your family or friend.

Mail In Order, simply click the mail in order button on the picture blanket page and a pdf order form will appear in its own window. Print the order form on your printer. Fill out the order form, enclose your photo and drop it in the mail. Photos mailed to us will be returned with your blanket. Please mail all orders to **Hawkwing Designs/Twilight Scents, P.O. Box 537 Nassau, New York 12123**. Twilight Scents is not responsible for photographs lost or damaged in transit.

We want to make sure you have a pleasant experience while visiting our web site. If you have any questions or need any assistance at all, please call us **518-533-9819**.

Photographs: Our picture blankets are knitted in recycled cotton from your actual photographs. Any photograph will work. You can submit either color photos or black and white, recent or old family pictures. While any photograph can be knitted into a blanket, we recommend for the best results a clear focused photograph. Our intention is to produce the highest quality product possible with your picture on it.

Digital Photographs: In general your digital camera is set at 72dpi. These photographs work great as long as the size has not been altered in your photographic editing software. If you have reduced the size of the photo for printing purposes, please provide us with a minimum of a 200dpi image. We are able to accept a wide range of files like: jpeg, tiff, pdf, eps, and raw.

Scanned Photographs: Please submit your scanned photos at 300dpi. Save your scan as a jpeg and upload your image to our server at the end of the order on line process. It's as easy as that.

Colors: We knit your picture into our blankets in two available colors. Please choose black & white or sepia tones during the ordering process. Both colors are in our recycled cotton.

Washing Instructions: Your picture blanket is pre shrunk as part of the knitting process. Feel free to machine wash warm and tumble dry on medium heat. There will be no shrinking of the recycled cotton and this product is made to last for generations.

Shipping: Blankets are shipped **FREE** UPS ground in the continental USA from 2 to 3 weeks from the receipt of your order. Please allow for a little extra time around the Christmas holiday. Allow 3-5 weeks for delivery.

All sales are final. We do not allow returns or exchanges since these are custom Made products. Your absolute satisfaction is our goal so please be sure to submit the best quality photos that are right for you.